

PRESTIGE

Instruction Manual

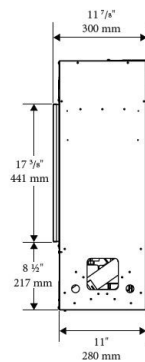
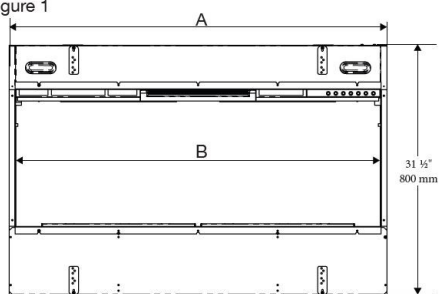


These products comply with European Safety Standards EN60335-2-30 and European Electromagnetic Compatibility (EMC) Standards EN55014, EN60555-2 and EN60555-3. These comply with the essential requirements of European Directives 2014/35/EU and 2014/30/EU.

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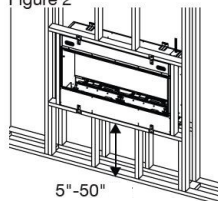
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Figure 1



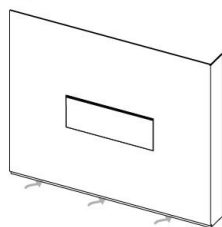
Model	A		B	
1200	47 1/2"	1206 mm	46 1/8"	1170 mm
1700	67 1/2"	1714 mm	66 1/8"	1678 mm
2200	87 1/2"	2222 mm	86 1/8"	2186 mm

Figure 2

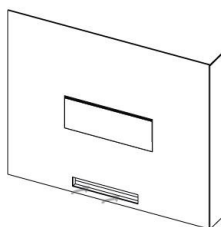


Optimal View

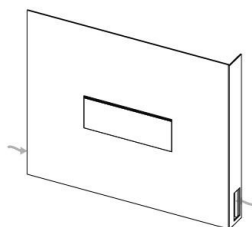
Figure 3



Built-in Input



Front Registration



Side registers

*For best results, openings should be placed on both sides of the fireplace

Figure 4

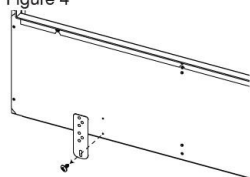
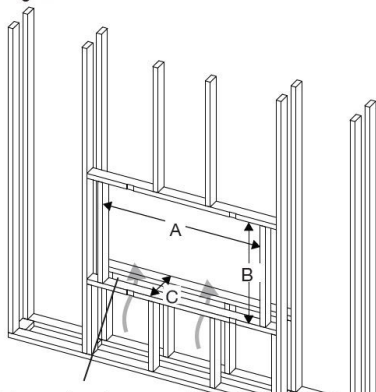


Figure 5



Ensure there is an opening to allow flow to reach the bottom of the unit

Figure 6

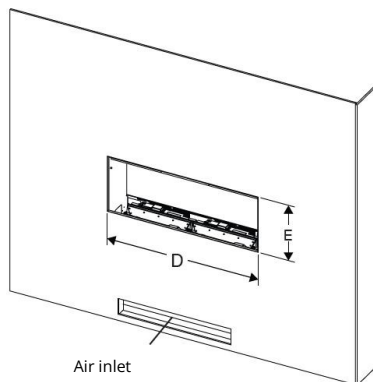
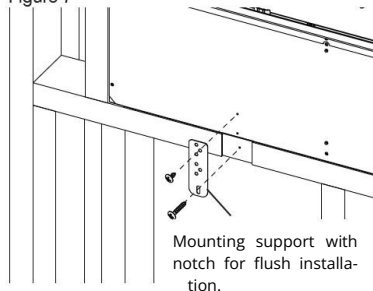


Figure 7



Mounting support with notch for flush installation.

Figure 8 Main water valve (shown in closed position)

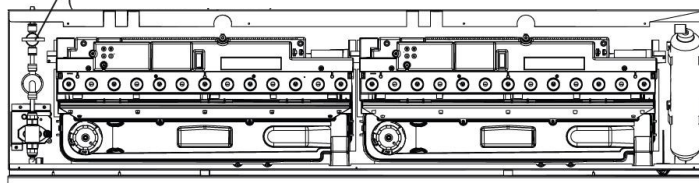


Figure 9

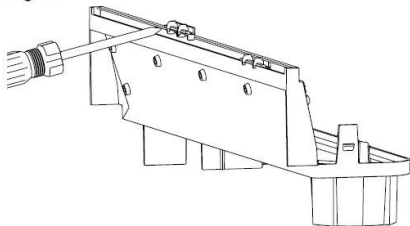


Figure 10

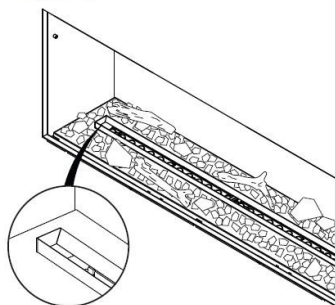
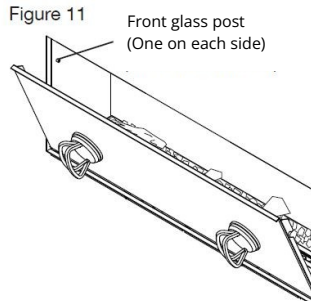


Figure 11



Front glass post
(One on each side)

Figure 12



Display

Figure 13

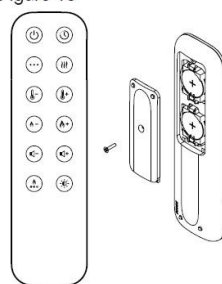
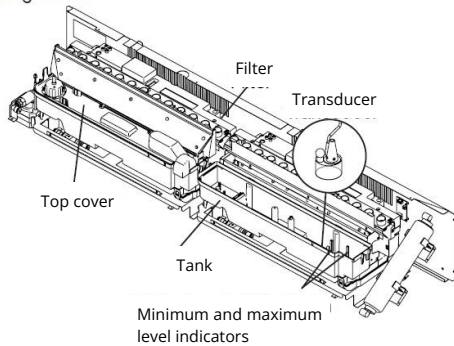


Figure 14



ATTENTION: Read this information guide carefully to install, use and maintain this device safely.

Important safety recommendations

Important safety information

When using electrical appliances, basic precautions must always be respected to reduce the risk of fire, electrocution and personal injury, namely:

If the appliance is damaged, consult the supplier before installation and operation.

- Do not use the device outdoors.
- Do not use near a bathtub, shower or swimming pool.
- Do not place the appliance immediately beneath a wall socket or junction box.
- Do not use this heater if it has been dropped.
- Do not use if there are visible signs of damage to the heater.
- Use this heater on a horizontal and stable surface.

Children under 3 years of age must be kept away from the appliance unless supervised at all times.

Children aged between 3 and 8 years may only switch the appliance on and off if it is assembled or installed in its normal use position and if they have received supervision or instructions regarding the safe use of the appliance and understand the risks involved. Children aged between 3 and 8 may not connect, adjust or clean the appliance or carry out any maintenance.

This appliance can be used by children aged 8 years and over and by people with reduced physical, sensory or mental capabilities or lack of experience and knowledge, provided they have been given supervision or instruction concerning use of the appliance safely and understand the dangers involved. Children must not play with the appliance. Cleaning and user maintenance should not be carried out by children without supervision.

CAUTION: To avoid a hazard due to inadvertent reset of the thermal cut-out, this appliance must not be powered via an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the mains.

Make sure that furniture, curtains or other combustible materials are not placed closer than 1 meter to the appliance.

In the event of a malfunction, switch off the device.

Fixed wiring must have a means of disconnection in accordance with wiring rules.

This appliance must be earthed.

CAUTION: Some parts of this product may become very hot and cause burns. Particular attention must be paid to the presence of children and vulnerable people.

WARNING: Fire Hazard - We do not recommend using this appliance connected via an extension cord or any external switching device such as an outlet timer or remote control outlet adapter. All heating appliances consume a lot of current through the electrical network and any deficiency in the design, connections or components of these appliances can easily cause the connection points to overheat, resulting in melting, distortion and even the risk of fire!

WARNING: To avoid overheating, do not cover the appliance. Do not place materials or clothing on the device, nor obstruct circulation around the device.

WARNING: Do not use this heater in small rooms when occupied by people who are unable to leave the room alone, unless there is constant supervision.

The appliance has a DO NOT COVER warning symbol.



WARNING: KEEP BATTERIES OUT OF THE REACH OF CHILDREN

1. Ingestion can cause serious injury in just 2 hours or death, due to chemical burns and potential perforation of the esophagus.
2. If you think batteries may have been swallowed or placed inside any part of the body, seek medical assistance immediately.
3. Examine the devices and ensure that the battery compartment is correctly secured, for example, that the screw or other mechanical fastener is tight. Do not use if the compartment is not secure.
4. Dispose of used button batteries immediately and safely. Discharged batteries can still be dangerous.

CAUTION: There are no obvious symptoms

Unfortunately, it is not obvious when a button or a stack of coins gets stuck in a child's esophagus (food pipe).

There are no specific symptoms associated with this situation. The child may:

- coughing, choking or drooling a lot;
- appear to have a stomach disorder or a virus;
- be sick;
- point to the throat or stomach;
- have pain in the abdomen, chest or throat;
- being tired or lethargic;
- being quieter or more clingy than usual or "not being himself";
- lose your appetite or have a reduced appetite;
- does not want to eat solid food/cannot eat solid food.

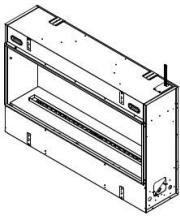
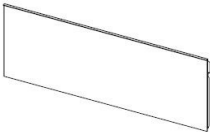
These types of symptoms vary or fluctuate, with the pain increasing and then decreasing.

A specific symptom of ingesting batteries and coins is vomiting fresh blood (bright red). If your child does this, seek medical help immediately.

The absence of clear symptoms is why it is important to be aware of "dead" or spare button or coin cell batteries in the home and the products that contain them.

General Information

Package content

Image	Description	Quantity		
		1200	1700	2200
	Fireplace	1	1	1
	Front Glass	1	1	1
	Replacement transducer <i>Keep in a safe place for future use.</i>	2	3	4
	Suction cup <i>Do not throw away the suction cup after installation. Keep it in a safe place, as it will be useful for the maintenance and technical assistance of the unit.</i>	2	2	2
	Remote Control <i>3 volts battery included Remove the tabs to fit the battery</i>	1	1	1
	Instruction and User	1	1	1
	Abafadores	4	6	8
	Level Bubble	1	1	1
	1 1/2" Wood Screws	4	4	4

Technical Information

Calorific power	1200		1700		2200	
	230 V	240 V	230 V	240 V	230 V	240 V
Rated thermal power P_{nom} (kW)	1.2	1.2	1.3	1.3	1.3	1.3
Minimum thermal power P_{min} (kW)	0	0	0	0	0	0
Maximum thermal power P_{max} (kW)	1.2	1.2	1.3	1.3	1.3	1.3
Auxiliary electricity consumption						
In standby mode e_{SB} (W)	0.8	0.8	0.9	0.9	0.9	0.9

Installation

This section describes how to set up your fireplace.

Before putting into operation

Choosing the type of installation

! NOTE: To optimize the flame viewing angle, it is recommended that the bottom of the unit be mounted between 13 cm (5") and 127 cm (50") from the floor (Figure 2).

Installation in a bathroom

If this unit is installed in a bathroom, it must be protected by a GFCI receptacle or circuit. If a receptacle is used, it must be easily accessible.

This electrical appliance is NOT waterproof. To avoid electrical shock, it must be installed to prevent water from entering the unit or away from showers, bathtubs, etc. Never place the fireplace in a location where it could fall into a bathtub or other container filled with water.

Installation recommendations for suspended objects

For hanging temperature-sensitive objects, such as a television, fireplace or piece of art, always follow the recommendations provided by the respective manufacturer for installation over a heater.

Fresh air inlets

CAUTION: Failure to include a fresh air inlet will result in poor flame performance and damage to the fireplace.

Fresh air intake is required. The entrance must allow the path to reach the bottom of the unit. This will need to be taken into account when installing the structure and drywall. See the table below for entry requirements for each model. See Figure 3 for examples of incorporating fresh inputs into the installation.

If the entrance is hidden with a grille, the covered area must be compensated with a larger opening.

Model	Required ventilation area	
1200	80 in ²	516 cm ²
1700	120 in ²	774 cm ²
2200	160 in ²	1032 cm ²

Preparing the fireplace for installation

The unit ships with mounting brackets attached (Figure 4). Remove mounting brackets before installation. They will need to be reinstalled during installation when the furnace is placed in the structure.

Framework

Prepare a wall with a framed opening, following the dimensions in the table below. Openings under the unit are required to allow flow to reach the bottom of the unit (Figure 6).

	Frame dimensions			Wall opening	
Model	Width (min)	Height	Depth	Width	Height
	A	B	C	D	E
1200	48" 1219 mm	31 ¾" 806 mm	12" 305 mm	46 3/16" 1174 mm	17 ½" 445 mm
1700	68" 1727 mm			66 3/16" 1682 mm	
2200	88" 2235 mm			86" 3/16 2190 mm	

CAUTION: This fireplace is NOT load bearing. Make sure the opening for the fireplace is framed so that the weight of the construction materials does not create pressure on the top of the fireplace.

! NOTE: The wiring is located in the upper right corner of the firebox. The connection to the water supply is located in the lower left corner of the firebox. Plan the framing to allow routing of the electrical power cable and cold water line to this location.

Installation Instructions

! NOTE: It is recommended that installation be carried out by two people.

1. Follow the instructions in the Preparing the Firebox for Installation section before beginning.

2. Prepare a wall with a framed opening, following the dimensions in the Frame section

CAUTION: Make sure there is an inlet with a path for flow to reach the bottom of the unit.

3. Place the firebox in the framed opening. Make sure the unit is level. A spirit level is included in the supplied hardware kit.

4. Secure the furnace to the frame using the previously removed mounting brackets. The unit must be secured to the frame with the mounting brackets. **! NOTE:** To prevent bulging of the finished surface, cut a notch in the frame to allow the mounting brackets to be flush with the frame (Figure 7).

5. Connect the unit to the water supply following the instructions in the Water Supply Connection section.
6. Finish the surrounding wall down to the trim if permanent installation is desired. Instead, a removable trim can be used to cover the frame opening and allow the fireplace to be removed without damaging the finished wall. CAUTION: Ensure that inputs are present in the final installation (see Fresh Inputs) ! NOTE: It is recommended that all drywall installation and finishing be completed after the unit is completely installed, inspected and operational.
7. Complete the installation using the finishing materials of your choice.
8. Place the brackets as desired and install the front glass.

Electrical Requirements

NOTE: A dedicated and properly protected 13 Amp circuit rated for the appropriate voltage (230-240V) is required. An isolation switch must also be incorporated in cases where the product plug is inaccessible after installation.

Ensure that when installed, the product is less than 1 m from an electrical socket and that the plug is accessible after installation to ensure safe disconnection of the electrical supply for maintenance.

WARNING: Construction and wiring must comply with local building codes and other applicable regulations to reduce the risk of fire, electrical shock, and injury to persons.

WARNING: To reduce the risk of fire, electric shock or injury to persons, always consult an authorized electrician.

Water supply connection

CAUTION: Make sure all plumbing connections meet local plumbing code requirements. Ensure that the location of the plumbing connection allows easy access to allow for cutting during scheduled maintenance.

Water quality

Normal tap water can be used in this appliance. In areas with hard water, the use of a water softener is recommended and more frequent cleaning and maintenance may be required. It is not recommended to use unfiltered water from a well or other unmonitored source. The product comes with an in-line mesh filter to help remove contaminants and extend the life of the product.

Plumbing Instructions

The units are designed to be connected to a water source using standard 1/4" (6.4 mm) outer diameter piping.

1. Prepare a cold water pipe close to the desired installation location for the fireplace. Ensure that the location of the plumbing connection allows easy access to allow for cutting during scheduled maintenance!NOTE: When new plumbing connections are complete, ensure that lines are flushed to prevent entry of any debris in the unit.
2. Remove the media tray from the unit and set it aside.
3. Connect the water line, reduced to 1/4" tubing, to the main valve located on the bottom left of the unit (Figure 8). CAUTION: Make sure the end of the piping is cut square to prevent leaks .
4. Connect the water supply piping to the main water valve by removing the lock ring and inserting the tubing so that it is fully inserted (approximately 1/2" [12 mm]). Reinstall the lock ring.
5. Complete the electrical installation steps before opening the main water valve.
6. It is necessary to pre-fill with water. See Preparing the Unit on page 12.

Flame deflectors

The unit is supplied with pre-installed slotted baffle plates to create an even flame. The unit can be operated with the pre-installed plates removed. If desired, you can customize the appearance of the flame using the individual deflectors provided.

1. To remove the pre-installed baffles, insert a screwdriver into a slot on the baffle and carefully pry each one out.
2. Separate the individual baffles provided by bending the strip until each baffle breaks.
3. To insert the deflectors, use a screwdriver to carefully open the flame exit slot in the top cover. Install the deflector by placing the side with the two tabs down and inserting it so that the edge of the top cover passes over the deflector ! NOTE: If correctly installed, the deflector should not be able to slide into the flame exit slot.

14. Place the deflectors along the flame exit slot as desired to create the desired flame appearance.
15. Build the wall with cladding against the appliance using the glass edges as a guide. The sheathing wall must be constructed to allow access to the power supply after installation.

It is recommended that a space of 150 mm be left directly above the product for ventilation purposes. (Fig. This clearance space may be behind the coated wall surface.

The product should not be fixed to the location with silicone or adhesive as this could restrict air circulation.

Arrangement of decorations

The decoration of the Prestige models is delivered separately in a box. This box contains the trunks + decoration and a wooden card to decorate the models.

!NOTE: It is not recommended to position the driftwood pieces over the flame exit slot. If you want this configuration, use the simple deflectors provided to block mist beneath the trunk(s) to prevent condensation.

You can use personalized bracket ornaments to decorate your fireplace. Custom supports must be easily placed without scratching the glass or bowing the support bed, and must not be composed of sand or liquid, which could interfere with the safety of the fireplace.

Front glass installation

!NOTE: Two people are required to install the front glass.

1. Make sure there is no debris or fingerprints on the inside of the front glass before you begin.
2. Attach the supplied suction cups to the outside of the front glass. Make sure the suction cups are securely attached.
3. Using the suction cups to help, lift the glass and place it directly in front of the print support at a slight angle.
4. Lift the front glass slightly to hook the front glass to the posts on each side of the fireplace. (Figure 11)

!NOTE: When installed correctly, the front glass should not obstruct the hidden touch controls.

5. Remove the suction cups and clean any fingerprints or debris from the glass with a non-abrasive glass cleaner. NOTE: Do not discard the suction cups! Keep them in a safe place, as they may be necessary for the maintenance and technical assistance of this fireplace.

General operation

WARNING: This electric stove must be installed correctly before use.

This stove works with Comfort\$aver™ technology, which automatically adjusts fan speed and heater power to safely and accurately match the needs of the room, based on the thermostat setting.

!NOTE: Element retains heat after turning off. When the heating is turned off, there is a 30 second cool down period before the fan turns off completely.

!NOTE: After a power interruption, the fireplace will return to Standby mode and maintain the previously used settings.

Power switch

The main switch (On/Off) is located behind the front glass, in the upper right corner of the fireplace interior.

Hidden touch controls

Hidden touch controls are located in the upper right corner of the fireplace. (Figure 12) To activate the controls, touch the area next to the display. After 5 seconds of inactivity, the commands return to the hidden state.

!NOTE: When in standby mode, the remains illuminated.

Remote control

The fireplace is supplied with a multi-function Bluetooth remote control. (Figure 13) The remote control comes with batteries installed. Pull the plastic tabs out completely to fit the batteries.



Manual Controls

	Standby Press  to turn the unit on or to put it into standby mode. There is a brief delay after pressing before the unit turns on. When the unit is turned on, there is a 3 minute warm-up sequence before the flame effect begins.
	Heating Press  to turn the heating on or off. When the heating is switched on, the display briefly indicates the set temperature (##ST), followed by the room temperature. When the heating is turned off, the fan continues to run for another 30 seconds to dissipate residual heat.
	Disable Heating Press and hold  and at the same time for 3 seconds to deactivate or activate the heating function. This action must be performed on the hidden tactile commands. When heating is deactivated and pressed, CD52 appears on the display.

	Increase Temperature Press  to increase the temperature setting. The temperature can be set from 15°C to 30°C (59°F to 86°F).
	Decrease Temperature Press  to decrease the temperature setting.
Temperature screen (°C °F)	Press  and  hold at the same time for 3 seconds to change the displayed temperature unit. This action must be performed on the hidden touch controls.
	Intensity of Flame Press  repeatedly to adjust the flame intensity setting. The screen indicates LOW, MED (medium) or HIGH. ! NOTE: Wait 15 minutes of operation before adjusting the flame intensity.

 Boost of fan extractor fan	The exhaust fan's thrust eliminates excess fogging that may appear on the fireplace. Press and hold for 5 seconds to turn on the hood booster. Once finished, the flame returns to its low position. This action must be carried out using the hidden touch controls.
 Theme of Ambience and Flame	Press  repeatedly to cycle through 8 different ambient and flame color themes: 1 - Natural flame 2 - Blue 3 - Violet 4 - Red 5 - Aquamarine 6 - Prism Mode - media and ceiling lights cycle through colors 7 - Kaleidoscope Mode - the supports and ceiling lights cycle through the colors at different rates.
 Shine	Press  repeatedly to cycle through the top light brightness settings: - B1 - Brightness level 1 - B2 - Brightness level 2 - B3 - Brightness level 3 - B4 - Brightness level 4 - B5 - Brightness level 5 - B6 - Pulsating effect
 Timer	Press  repeatedly to adjust the timer duration. The fireplace goes into standby after the time has elapsed. The timer can be set from 30 minutes (the display indicates 0.5Hr) to 8 hours in 30-minute intervals. To turn off the timer, press  after 8 and the display indicates OFF. While the timer is active, press the timer button to see the remaining time.
 Heating Mode Selection	Press repeatedly to cycle through the different heating modes: Normal: The heater automatically adjusts to reach and maintain the set temperature. Eco: The heater operates at reduced power to save energy. Heat Booster: Heating is activated at full power for a preset period of time before returning to normal heating mode. Select BST1 for 5 minutes, BST2 for 10 minutes or BST3 for 15 minutes.

	Heating Mode Selection	Freeze Protection: The heater maintains the room temperature at 7° C (45° F). To indicate this mode, the overhead lights turn blue and the display indicates -FP- continuously. The flame effect cannot be activated in this mode. Fan: The fan operates without heating to circulate air in the room.
	Increase Flame Intensity	Press  to increase the flame intensity setting to MED (medium) or HIGH (high).
	Decrease Intensity of Flame	Press  to decrease the flame intensity setting to LOW or MED. 
	Increase Volume	Press repeatedly (or press and hold) to increase the volume  of the crackling sound effect.
	Decrease Volume	Press repeatedly (or press and hold) to decrease the volume  of the crackling sound effect.

Replacement of the temperature cut-off switch

If the heater overheats, a manual limit cut will turn the unit off and it will not turn back on without being reset. It can be reset by turning the unit off from the main ON/OFF switch or main disconnect panel and waiting 10 minutes before turning the unit back on.

Factory Reset

Performing a factory reset will restore all settings to their default settings.

1. To reset all settings to factory defaults:
2. Turn off the power for 10 seconds at the main switch.
3. Turn the power back on. When the heating sequence is complete, press and hold and at the same time for 10 seconds. This action must be performed on the hidden touch controls.

Unit preparation

The unit must be primed with water before first use and whenever the reservoirs are completely emptied (for example, after cleaning or maintenance).

Once the unit is connected to water and power, prime the unit using the hidden touch controls (Figure 12) by following these steps:

1. Make sure the water valve is open (Figure 8).
2. Turn the power switch to the "on" position.
3. While the unit is in standby mode, press and hold for 5 seconds . The unit will remain in standby mode and the flame intensity icon () will illuminate.
4. Press and hold for 3 seconds. The message "FILLING" appears on the screen during the priming period. When filling is complete, the display will show "FULL", the icon will disappear and 4 beeps will follow. The unit returns to standby mode.
5. To start the unit, press once. The heating sequence begins.

Maintenance

Replacing the remote control batteries

To replace the batteries:

1. Remove the battery cover from the remote control with a Philips screwdriver.
2. Correctly install two 3 Volt batteries (CR2032 or similar) into the battery holder with the + side facing up.
3. Secure the battery cover with the previously removed screw.

Batteries must be recycled or disposed of correctly. Check with your local authority or retailer for advice on recycling in your area.

Frequency band(s) in which this product operates: 2.4GHz Maximum radio frequency transmission power in the frequency band(s) in which this product operates: 2.71dBm.

Cleaning

WARNING: Turn off the power and allow the heater to cool before attempting any maintenance or cleaning to reduce the risk of fire, electric shock or injury to persons.

CAUTION: The heater should not be operated with a build-up of dust or dirt on or in the unit, as this may cause heat build-up and possible damage. For this reason, the heater must be inspected regularly, depending on conditions, and at least every year.

Cleaning the fireplace surface

Only use a damp cloth to clean the glass and painted surfaces of the fireplace. The inside of the glass may occasionally become cloudy and require cleaning. Do not use abrasive cleaning products.

Cleaning the components

The top lid, reservoir, water bottle (if used) and transducers must be cleaned regularly with soap and water, at least once a month. More frequent cleaning may be necessary depending on water quality.

CAUTION: Do not place plastic components in the dishwasher.

Filters can be removed and thoroughly rinsed with water to clean and dried on a towel before reinstalling. Reinstall the filter so that the coarse black side of the filter faces the back of the unit. See Figure 14.

Transducer Replacement

After prolonged use, the unit's ability to produce mist may decrease. If cleaning does not improve flame effect performance, the transducer may need to be replaced. This unit ships with replacement transducers. Additional transducers can be purchased from websites.

! NOTE: To remove the transducer, loosen the retaining tab on the reservoir and remove the transducer.

Service

Except for the installation and cleaning described in this manual, any other maintenance must be performed by an authorized service representative.

Problem solving

Problem	Display	Cause	Solution
The fireplace does not turn on with the manual touch controls	N/A	Normal operation.	There is a brief delay after pressing.
		There is no electricity.	Make sure the power switch is on. Make sure the unit is connected correctly. Check the main cutting panel.
	CD40	Error in hidden touch controls.	See service manual.
The fireplace does not respond to commands given by the remote control	N/A	The remote control batteries are worn out or incorrectly installed.	Replacing the remote control batteries Make sure the batteries are installed with the + facing up.
The heating is on, but there is no heat	ON	Normal operation - There is a 30 second delay before the heater starts.	No action is required.
Circuit breaker trips or fuse blows when unit is turned on	N/A	Incorrect circuit current rating	Install the unit on a minimum 15 amp dedicated circuit.
The glass is fogging up	N/A	Excess humidity.	Use the extractor fan to eliminate excess moisture in the unit (see page 20). If fogging persists, reduce flame intensity.

The flame effect is not uniform across all modules	N/A	Normal operation; You can expect a slight variation in the thickness and height of the flame effect from one module to the next.	No action is required.
		Normal operation at startup.	Allow the unit to heat up for 10 to 15 minutes so that the height of the flame effect stabilizes.
		The transducer is not functioning optimally.	Clean the module components, including the transducer. If the problem persists, replace the transducer.

The heating does not turn on	CD52	The heater is deactivated.	Press and hold and at the same time on the hidden touch controls for 3 seconds to deactivate or activate the heating function.
	CD43	The heater has been permanently disabled.	If a heated installation is desired, reinstall the jumper wire on the main board, if available, or purchase a new main board.
	CD20	Ambient temperature NTC error.	See service manual.
	CD23	Onboard NTC error.	Disconnect the unit from the power switch. Check the heater exhaust blockage. Allow the unit to cool for 30 minutes. If the error persists, consult the service manual.
	CD33	Main PCB overheat detection.	Disconnect the unit from the power switch. Allow the unit to cool for 30 minutes. If the error persists, consult the service manual.
	CD34		

The heating does not turn on	CD33	Deteção de sobreaquecimento da PCB principal.	Discornect the unit from the power switch. Allow the unit to cool for 30 minutes. If the error persists, consult the service manual.
	CD34	Heater fan error.	See service manual.

The flame effect does not light up In some cases, the display shows an error code followed by an X to indicate the module(s) that recorded the error. For example, if there are three flame modules and the middle one is affected, the display shows the error code followed by _X_.	CD44	Error in the extractor fan(s).	See service manual.
	CD45	Incorrect number of modules detected.	See service manual.
	CD51	Low water level in one of the tanks.	Reset the unit by turning off power at the switch or circuit breaker for 10 seconds before turning it back on. Check the plumbing connections. If the error persists, consult the service manual.
	CD56	The tank filling time has been exceeded to the maximum.	Reset the unit by turning off power at the switch or circuit breaker for 10 seconds before turning it back on. Check water pressure and plumbing connections. If the error persists, consult the service manual.

The flame effect does not light up In some cases, the display shows an error code followed by an X to indicate the module(s) that recorded the error.	CD57	Possible leak in the unit.	Reset the unit by turning off power at the switch or circuit breaker for 10 seconds before turning it back on. Check water pressure and plumbing connections. If the error persists, consult the service manual.
For example, if there are three flame modules and the middle one is affected, the display shows the error code followed by _X_. The flame effect does not light up In some cases, the display shows an error code followed by an X to indicate the module(s) that recorded the error. For example, if there are three flame modules and the middle one is affected, the display shows the error code followed by _X_.	CD58	An excess was detected.	Inspect the modules and carefully remove excess water. See service manual.

Warranty

These Electrical Appliances are guaranteed against manufacturing defects and faulty workmanship for a period of three years from the date of purchase. This does not apply to batteries, whose lifespan, unfortunately, we cannot predict.

All warranty periods begin from the date of purchase and are non-transferable.

Our guarantee is offered in addition to your statutory consumer rights.

The warranty is only applicable to the original purchaser – non-transferable.

The use of spare parts that are not supplied by the manufacturer will invalidate the appliance warranty and installation should only be carried out by an authorized service technician.



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